



Hi. Welcome to your new FutureLink website. FutureLink is a benefit you receive as an IBEW-represented Verizon associate. FutureLink gives you powerful personal and career development tools — professional advisors, skills workshops, instructor-led classes, home study courses and more — all free of charge. You can access all FutureLink resources through this site. For example, you can ...



Contact your FutureLink Advisor about advising or to request a workshop.



Order Home Study courses to improve your skills or prepare for Verizon tests.



Connect with VZ TAP to get reimbursed for eligible courses.



Build a resume and apply for jobs you find using the site tools.



[NOTE: Home page. Pan-and-scan effect for visual interest.]

The home page is designed to get you to the content you need most, fast — the tools that are going to help you connect to the future you want.



[NOTE: Highlight or circle upper right corner. Or zoom in for close-up.]

When you log in, notice that your name appears in the upper right. The site is personalized for you, to make it easier to use. Click Account Settings anytime to update your information. The logout link is there too.



[NOTE: Circle/highlight areas as they are mentioned.]

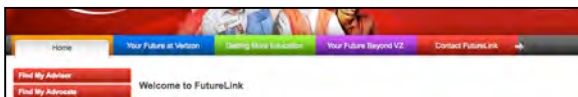
There are three ways to get to the content you need: Through these tabs. Using the navigation menu. Or by clicking any of these shortcuts. Use the one that's easiest for you.

[NOTE: Dissolve between images showing pop-ups.]

Not sure what you need or where a shortcut goes? There are pop-up windows with explanations of the tabs and the shortcuts. Move your cursor over these to see how they can help you.



[NOTE: Pan across close-up of tabs or circle/highlight each as it's mentioned.]



These three tabs at the top let you select a path, depending on what you want to do. If your goal is to find opportunities at Verizon, you'd choose this tab: Your Future at Verizon. If you're interested in getting more education, you'd select the Getting More Education tab. And if you want to change careers, then you'd go to Your Future Beyond Verizon. Let's look at how these tabs work.



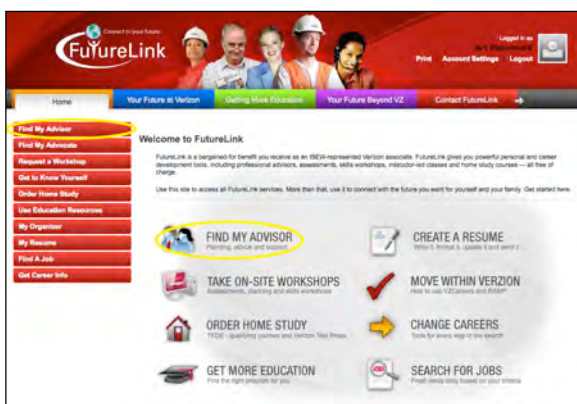
[NOTE: Indicate steps when mentioned.]

This is the introduction to Getting More Education. It shows you a path to follow to reach your goal. The steps appear at the top. Clicking each one gives you more information.



[NOTE: Indicate description and tools when mentioned.]

Each step has a brief description and Tools Available to help you. You can start at the beginning and follow the path. Or choose any step that sounds right for you. It's a convenient way to find the FutureLink resources you need.



[NOTE: Home page. Circle/highlight Find My Advisor nav item and shortcut as they are mentioned.]

The important thing to know is, you can get help anytime you need it with this site and FutureLink resources. Just contact your FutureLink Advisor, your own professional career coach. He or she is assigned to you based on your work location. To contact your advisor, you can use either the home page shortcuts or the navigation menu. Let's look at the shortcuts.

[NOTE: Zoom in on shortcuts.]



When you know what you want to do, shortcuts are a quick way to get to that content. They take you directly to the tools or resources you need. For additional information, mouseover the shortcut for a pop-up.

[NOTE: Zoom in on navigation menu.]



VO: The main navigation menu appears on the left side of every page. You can access the entire site using it. In this case, to find your advisor, you'd click Find My Advisor. Let's see how the navigation menu works.



Clicking any item in the navigation menu expands the menu and takes you to the index page for that section. You can get to the pages in the section by clicking the expanded menu or the links on the index page.

To learn more about each section, start with the Introduction, the first item in the list.



[NOTE: Dissolve between pages with Information icon and pop up.]

There are two more things you should know about that will help you get the most value from the site: the Information link, and online Help.

This is the Information link. When you see it on a page, click it to see other content that can help with what you're doing. This example is the Resume Assistant page. The Information pop-up links you to FutureLink workshops that can help you create a resume or improve your interviewing skills. In addition, online help is available for any page where you see a question mark icon.





Thanks for watching this introduction. We hope you'll use your FutureLink benefit to improve your skills, get a better job, or learn more about yourself and your abilities. More than that, use it to connect with the future you want for yourself and your family. Start today!